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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 145424 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 07/14/2020 |
| NAME OF PROVIDER OF SUPPLIER LANDMARK OF RICHTON PARK REHAB & NSG CTR | | STREET ADDRESS, CITY, STATE, ZIP 22660 SOUTH CICERO AVENUE RICHTON PARK, IL 60471 | |
| For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. | | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | |
| F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some | <p>Provide and implement an infection prevention and control program. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, interviews, and record reviews, this facility failed to properly prevent and/or contain the spread of Covid-19 by not following their infection control protocols to include vital sign monitoring and assessments every 4 hours for all new admissions, re-admissions, or Covid-19 positive (R2, R5, R6, R11, R13) residents in a sample of 8 residents reviewed for monitoring signs and symptoms of Covid-19. This facility also failed to prevent and/or contain the spread of Covid-19 by not following transmission based contact/droplet precautions and/or social distancing for 7 residents (R1, R2, R4, R5, R6, R10, and R11) reviewed for infection control. This facility also failed to follow CDC (Center for Disease Control) guidelines by not [MEDICATION NAME] social distancing on facility elevators. Findings include: On 7/9/2020 at 10:11 AM, R1 observed at front desk speaking to nurse. R1 had a N95 mask on no other PPE (personal protective equipment) observed. At 10:24 AM, R1 observed leaving Covid-19 positive zone (red zone) unit and back at nursing station. At 10:46 AM, R1 off red zone with mask on but touching and fixing front of mask. Mask appeared to be on upside down. R1 went to front desk redirected back to red zone. R6 was observed at the same time at desk with no mask. At 11:27AM, R1 left red zone with mask on and entered elevator with 3 other residents. Staff were not at nursing station at this time and R1 was not redirected. At 11:31am, R1 back on 4th floor unit and went to his room. At 12:22 pm, R1 observed in common areas on 4th floor attempting to get juice and redirected back to his room. At 12:33 PM, R1 observed exiting red zone getting coffee/juice from common dining cart. Staff intervened cart was removed. On 7/10/2020 at 9:16 am and 9:31, R1 was observed out of red zone and at common nursing station on fourth floor. On 7/9/2020 at 10:20am, this surveyor observed a green zone room next to the red zone, with unmade bedding, three milk cartons on window sill, and television on. On 7/9/2020 at 12:02 pm, lunch trays were passed by CNAs (certified nurse aides) in the fourth floor common dining room. Residents in dining room included R6, R7, R8, R9, R10, and R11. Residents were all observed eating in common dining area with masks removed. On 7/9/2020 at 12:35pm, R1 was observed exiting the red zone and walking toward common dining room. R1 was observed removing two glasses from the lower shelf of the beverage cart and filling each glass with juice from beverage dispenser. On 7/9/2020 at 3:25 PM, V 8 (maintenance director) measured both common elevators car 1 and car 2 to be measured at 5ft 2 in (63 in) across and length 6 feet 11 in (83 inches). On 7/10/2020 at 8:55am, R1 was observed standing at medication cart next to nurses' station with V4 (nurse). R1 was observed removing face mask, picking up medicine cup with medications and glass of water, and taking medications. R1 was observed to refill glass with water from beverage dispenser on counter at nurses' station next to him. R1 replaced face mask and re-enters red zone and goes to room. On 7/10/2020 at 9:25am, R6 was observed holding onto a treatment cart with R6's left hand and drinking from plastic cup. R6 was then observed entering R6's room. At 9:30am, R1 was observed exiting R1's room, pushing fire door open and going through plastic barrier that separates the red zone from the green zone. At 9:30am, R6 was observed going through the plastic barrier and entering the red zone. R6 was observed walking through the red zone, pushing open the fire door and going through plastic barrier. R6 was observed getting water from the beverage dispenser on counter at nurses' station. On 7/9/2020 at 10:30am V4 (nurse) stated that the green zone room has been empty since the beginning of Covid-19. V4 stated that V4 does not know the last time this room was cleaned. V4 stated that R4, resident from the yellow zone, likes to sit in this room and look out window. On 7/9/2020 at 11:10am, V2 DON (director of nursing) stated that R4 was residing in a yellow zone room; R4 was transferred to the green zone room last night. On 7/9/2020 at 11:30am, V 7 (nurse) stated that residents on red zone are not allowed to leave unit. R1 has been noncompliant since transition to red zone and needs redirection. R1 will leave unit and he will sometimes go to other floors. Staff aware to redirect him back to unit. R1 will usually go to first floor because that is where his previous room was located. On 7/9/2020 at 1:30pm, V10 LPN (licensed practical nurse/infection control nurse) stated that all new admissions and re-admissions are placed in the yellow zone for 14 days. V10 stated that these residents are monitored for any signs/symptoms (such as cough, shortness of breath, diarrhea, or malaise) related to Covid-19 and have vital signs monitored every 4 hours. V10 stated that these residents are transferred out of the yellow zone based on symptoms, they are not tested for Covid-19 after the 14 days. If a resident exhibits any signs/symptoms, the nurse will notify the physician and obtain orders as needed. V10 stated that all vital signs and assessments are documented in the resident's MAR (medication administration record). V10 stated that residents in the yellow and green zones can go anywhere on and off the nursing unit. These residents can leave unit any time to smoke outside. V10 stated that residents should not leave Covid-19 positive/red zone unless for smoking. If smoking there would be no other residents present. If resident leaves red zone we would redirect the resident. We would sanitize everything immediately. V10 stated that this facility starting performing weekly Covid-19 testing of all residents on 6/17/20. States prior to 6/17, this facility was only testing residents that were symptomatic. V10 stated that the last Covid-19 test was performed on Thursday, July 2. V10 stated that it usually takes V10 three days to complete all testing on all residents; but on 7/2, V10 was able to complete all testing on all residents in one day. V10 stated that these test results are still pending. V 10 stated after 14 days and asymptomatic on red zone, the resident would be retested for Covid-19. Residents need two negative tests within 24/48 hours before moving to yellow zone. Vital signs and symptoms are monitored every 4 hours for red and yellow zone residents. On 7/9/2020 at 3:31 pm, V 10 (Infection control nurse) stated social distancing on the elevator should be 2 minimum to 3 maximum people at a time on elevator. 2 to 3 people to elevator was determined to ensure social distancing of 4 to 6 feet on elevator. We follow CDC guidelines which states social distance 4 to 6 feet apart with mask. On 7/10/20 at 12:30pm, V2 DON (director of nursing) stated that residents residing in the yellow zones rooms are on transmission based contact/droplet precautions and quarantined for 14 days. These residents are able to leave their room with a face mask. V2 stated that Covid-19 tests are expected to be sent to the outside laboratory the same day collected. On 7/10 at 12:45pm, V10 stated that the outside laboratory will notify the nursing staff when there is a positive case identified, the nurse is responsible for notifying the physician. V10 stated that Covid-19 positive residents are transferred to the red zone immediately. On 7/14/20 at 10:25am, V10 LPN/infection control nurse stated that on 5/1/20, this facility moved all Covid-19 positive residents to the first floor nursing unit, rooms 112-120. V10 stated that on 5/19/20, Covid-19 positive residents were moved to the fourth floor nursing unit, rooms 414-420. V10 stated that on 5/27, the Covid-19 positive residents were in rooms 418-420. 1. R1: R1 was admitting to facility on 4/27/2020 with [DIAGNOSES REDACTED]. Review of R1's laboratory result dated 6/27/2020 documents Covid-19 positive. Review of R1's POS (physician order [REDACTED]). R1's progress note dated 7/2/2020 documents, R1 was redirected away from the first floor nurses station by staff after resident tried to forcefully pull the phone from staff. 2. R2: Review of the medical record notes R2 with [DIAGNOSES REDACTED]. R2 was readmitted to this facility on 5/24/2020. Review of R2's hospital record, dated 5/20/20-5/24/20, notes R2 was tested for Covid-19 on 5/22/20 and the results were positive. Review of R2's medical record notes R2 was transferred to the red zone (Covid-19 positive zone) on 6/15/2020. R2's POS (physician order [REDACTED]). The following orders were noted: On 6/29/20, transmission based contact /droplet isolation-Covid-19 every shift for Covid-19 for 14 days. On 7/5, for symptomatic, suspected or resident being tested for Covid-19- record temperature, pulse,</p> | | |
| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | | TITLE | (X6) DATE |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some | <p>(continued... from page 1)</p> <p>respirations, blood pressure, oxygen saturation level and signs/symptoms every 4 hours (report immediately any Temperature 99.6 degrees or higher). Review of R2's MAR (medication administration record) for May, June, and July, 2020 notes the following: May: There is no documentation found noting R2's vital signs or signs/symptoms were monitored every 4 hours. There is also no documentation found noting R2 was on transmission based contact/droplet isolation for Covid-19. June: There is no documentation noting R2 was in transmission based contact/droplet isolation prior to the night shift on 6/29/2020. There is no documentation noting R2's vital signs were monitored every 4 hours prior to 6/15/2020. There is no documentation no documentation found noting R2 was being monitored for any signs/symptoms related to Covid-19. July: There is documentation noting R2 was not in transmission based contact/droplet isolation on day shift 7/1, 7/2, 7/3, 7/7, or 7/9; evening shift on 7/3, 7/5, or 7/8; night shift on 7/4, 7/5, or 7/8. There is no documentation found noting vital signs or signs/symptoms were monitored on 7/5 at 6:00pm or 10:00pm; 7/6 at 2:00am or 6:00am. Review of R2's Covid-19 testing at this facility notes: On 6/10, R2 was tested . On 6/14 at 5:38am reported positive. On 6/11 R2 was tested . On 6/14 at 5:38am reported positive. On 6/23 was tested . On 6/29 at 12:16pm reported positive. Review of R2's care plan, dated 4/2/2020, notes preventative isolation precautions. R2 is at risk for developing a transmission-based infection (Covid-19). There is no documentation found noting R2's care plan was updated since 4/2. 3. R4: Review of R4's medical record notes R4 was admitted to this facility on 6/25/2020 to a room in the green zone. Review of R4's progress notes do not document any room changes. Review of this facility's daily census, dated 7/8/2020, documents R4 in a room in the yellow zone. Review of this facility's resident list, dated 7/10, documents R4 in the room in the green zone. Review of R4's Covid-19 testing, dated 7/2/2020, document a negative result. Review of R4's physician order [REDACTED]. 4. R5: Review of the medical record notes R5 with [DIAGNOSES REDACTED]. Review of R5's medical record notes R5 was transferred to the yellow zone room on the fourth floor nursing unit on 6/24/2020. Review of R5's POS notes the following: On 3/30/20, transmission based contact/droplet isolation. This order was discontinued on 4/13/20. This order was re-ordered on [DATE]. On 5/7, for symptomatic, suspected or resident being tested for Covid-19- record temperature, pulse, respirations, blood pressure, oxygen saturation level and signs and symptoms every 4 hours (report immediately any Temp 99.6 degrees or higher). This order was discontinued on 5/24/20. On 5/24, record temperature, pulse, respirations, blood pressure, oxygen saturation level daily for Covid-19 screening every shift. This order was discontinued on 6/30/20. On 6/30, record temperature, pulse, respirations, blood pressure, oxygen saturation level for Covid-19 screening every 4 hours. This order was discontinued on 7/10/20. On 7/5, for symptomatic, suspected, or resident being tested for Covid-19 - record temperature, pulse, respirations, blood pressure, oxygen saturation level and signs and symptoms every 4 hours. R5's MAR for June 2020 was reviewed. There is no documentation found noting R5 was monitored for any signs/symptoms related to Covid-19. R5's MAR indicated [REDACTED]. R5's MAR for July 2020 was reviewed. There are check marks noting R5's vital signs were monitored every 4 hours. But no documentation found noting what R5's vital signs were. R5's MAR indicated [REDACTED]. In the vital sign section of R5's medical record notes documentation on 7/2 at 3:33pm, 7/4 at 8:52am, 7/5 at 10:48am and 12:20pm, 7/6 at 10:27am and 1:16pm, 7/7 at 9:18am, and 7/9 at 3:46pm. There is no documentation found in R5's medical record noting R5 has been tested for Covid-19 prior to 6/27/2020. 5. R6: Review of the medical record notes R6 was admitted to this facility on 6/3/2020 from local hospital with [DIAGNOSES REDACTED]. The next documented Covid-19 test is on 7/2/2020, which was negative. R6's census sheet documents moved from the red zone (Covid-19 unit) on 6/29/2020. On 7/9/20 at 1:31 R6 physician order [REDACTED]. R6 vital sheets from dated 6/3/2020 to 6/12/2020 do not document any vitals being monitored for R6. R6's June Medication Administration Record [REDACTED]. 6. R10: Review of the medical record notes R10 was readmitted to this facility on 7/3/2020 from local hospital. Review of R10's hospital record documents Covid-19 negative testing on 6/30/20 and 7/1/20. R10's medical record does not document any other Covid-19 testing after 7/1/2020. 7. R11: Review of the medical record notes R11 with [DIAGNOSES REDACTED]. Review of R11's POS notes the following orders: 7/6/20, transmission Based Contact /Droplet Isolation-Covid-19 for 14 days. For symptomatic, suspected or resident being tested for Covid-19- Record temperature, pulse, respirations, blood pressure, oxygen saturation level and signs/symptoms every 4 hours (report immediately any Temp 99.6 degrees or higher). 7/9, Transmission Based Contact /Droplet Isolation-Covid-19 for 14 days. Covid-19 testing: tested on [DATE], results negative on 6/29 tested on [DATE], results positive on 7/9 at 2:13pm Hospital records 7/3-7/5 note resident was Covid-19 tested on [DATE] and 7/4 and results were negative. Review of R11's MAR indicated [REDACTED]. 8. R13: Review of the medical record notes R13 with [DIAGNOSES REDACTED]. Review of R13's medical record notes R13 was readmitted to this facility on 7/2/2020. Review of R13's hospital records, dated 6/24/2020 - 7/2/2020, does not note any documentation of Covid-19 testing done. Review of R13's POS notes the following: On 3/31/20, transmission based contact/droplet isolation. This order was discontinued on 4/13/20. On 7/5/20, for symptomatic, suspected, or resident being tested for Covid-19 - record temperature, pulse, respirations, blood pressure, oxygen saturation level and signs and symptoms every 4 hours. There is no order found for Covid-19 testing at any time. R13's MAR for July 2020 was reviewed. There is no documentation found noting R13's vital signs or signs/symptoms were monitored every 4 hours from 7/2/20 until 7/5/20 at 3:00pm. There is no documentation found in R13's medical record noting R13 has been tested for Covid-19. Review of this facility's zone and cohorting algorithm, undated, notes positive Covid-19 patients are those with test confirmed Covid-19. High exposures are those residents who have had close (<6 feet, prolonged time) contact of suspected or known Covid-19 case. Review of this facility's Covid-19 zones guideline, undated, notes yellow zone is for prevention/readmission/non suspected Covid-19 unit. Readmission residents are required to reside on the yellow preventative zone for 14 days to monitor for signs and symptoms due to unknown nature of exposure. Review of this facility's policy, undated, titled Covid19 Discontinuation of transmission based precautions documents patients with laboratory confirmed Covid-19 who have not had any symptoms should remain in transmission based precautions until negative results of an FDA emergency use authorized Covid-19 molecular assay detection from at least 2 consecutive respiratory specimens collected within 24 hours apart (total of two negative specimens). During the survey on 7/9/2020, no signage posted about restricting/limiting number of persons to elevator observed on first or fourth floor elevators. On 7/9/2020, elevator observations conducted on 4th floor unit. At 10:07, 4 people observed getting off the elevator. At 11:18 AM, 5 people (staff and residents) observed on elevator. At 11:22 AM, 4 people observed on elevator. At 11:27 AM, 4 resident observed on elevator including one resident who is Covid-19 positive. On 7/10/2020 at 9:51 am, 3 residents observed exiting elevator on 4th floor. At 10:06 AM, 5 people observed on elevator on 4th floor. CDC website last updated 7/6/2020 under Social Distancing documents social distancing also called physical distancing means keeping space between yourself and other people outside of your home. To practice social distancing stay 6 feet from other people who are not from your household in both indoor and outdoor spaces.</p> | | |

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